



Information Article

Netherlands (Holland)

National Crisis Plan for Civil Aviation Accidents



Note - This information article is based on the Netherlands 'National Crisis Plan (for) Civil Aviation Accidents' - dated around December 2016

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The Netherlands was probably the third European Union Country (following Spain in 2013 and Italy in 2014) to comply with the 'Family Assistance' and related humanitarian matters specified in appropriate sections of EU Regulation 996 / 2010

However, it is likely that the reason the Netherlands finally 'did so when it did' (i.e. around 6 years after EU Regulation 996 / 2010 came into force) was because of the 'criticism backlash' from the 'public', the 'media' etc. following the Dutch government's handling (or otherwise) of the family assistance / humanitarian related after effects of the shooting down of Malaysian Airlines flight 17 over the Ukraine in July 2014. Around 68% of MH 17's passengers were Dutch nationals

The author of this information article (the document that you are reading right now) was * not aware (as at early 2019) of any of the remaining 25 EU countries having also addressed this vital issue - which can be nothing other than an indictment of how those 25 countries considered the vital, humanitarian interests of their citizens and the other peoples of the world

* If any reader *is* aware of any of the other 25 EU countries which have, in fact, also addressed (or subsequently address) the family assistance and related humanitarian matters addressed in EU Regulation 996 / 2010, the author would be grateful if he might be advised accordingly. Please see associated email address on the previous page

To view the Dutch plan, please follow the below link:

http://www.aviationemergencyresponseplan.com/wp-content/uploads/2018/08/National-Crisis-Plan-Civil-Aviation-Accidents_tcm32-234736-2.pdf





ICAO - Family Assistance Website

Around late 2018 ICAO introduced a webpage dedicated to 'Assistance to Aircraft Accident Victims and their Families'

The information found via this webpage is really good (particularly some of the 'family assistance' presentations) and well worth reading by all those having an interest here. (Two of them come from the Netherlands)

You can find it at:

<https://www.icao.int/Security/FAL/ANNEX9/Pages/AssistancetoAircraftAccidentVictimsFamilies.aspx>

MH 17 - Passenger Information (October 2015)

On 7 July 2014 Malaysian Airlines (MH) Flight 017 was shot down over eastern Ukraine, whilst en-route from Amsterdam to Kuala Lumpur

There were no survivors from the 298 persons on board - many (196) of whom were Dutch citizens

In late 2015 the Dutch Safety Board (responsible for Air Accident Investigation in the Netherlands) released a damning report (Part 3 of 3 Parts) on how most 'official' responding Dutch government organisations (at various areas of response and levels of hierarchy - starting with top-level government ministries) badly mishandled the process of finding out (in a timely manner) who was actually on board MH 017

This, in turn, lead to unacceptable delay in advising families (in the Netherlands) of Dutch fatalities from the flight

This report can be found at:

https://www.onderzoeksraad.nl/en/media/attachment/2018/7/10/f95ffc3669c4report_mh17_passengerinformation.pdf

